

# Managed Care Plan

If you are enrolled in a Managed Care Plan (MCP), contact them to ask for assistance with medical transportation if NET is unable to meet your transportation needs.



Clermont County  
Public Assistance



513-732-7111



2400 Clermont Center Drive  
South Entrance  
Batavia, Ohio 45103



513-732-7433



[ctc.clermontcountyohio.gov](http://ctc.clermontcountyohio.gov)



CLERMONT COUNTY

# NET

Non-Emergency Transportation



## Managed Care Plan Providers

AmeriHealth Caritas: 1-833-764-7700

Anthem: 800-282-9720

Buckeye Health Plan: 1-866-246-4358

CareSource: 1-800-488-0134

Humana: 855-739-986

Molina Healthcare: 844-327-7907

Paramount Advantage: 1-800-462-3589

United Healthcare: 1-855-582-0591

# What is NET?

Non-Emergency Transportation (NET) is a statewide medical transportation program administered by Clermont County Department of Job and Family Services. NET provides rides or gas cards for medical appointments and services.

## You might be eligible for NET if you:

- have an active Medicaid card in the same month as your appointment
- have met your spend-down for the month
- are attending an appointment/service paid for by Medicaid
- do not require ambulance services

# Transportation Services



## Clermont Transportation Connection (CTC)

Call 513-732-7433 option 2

Be ready to provide the following:

- Name, SSN, Date of Birth, Address/Zip Code, Telephone Number
- Physician Name, Address/Zip Code, Telephone Number Appointment
- Date/Time and any special instructions
- Number of passengers, special equipment needed for transport and medical equipment patient may be travelling with

It is *recommended* you request transportation services at least 10 days before you need to travel.

Cancellations must be received at least 24 hours prior to the appointment date. If after hours, please leave a voicemail.

Individuals who misuse NET services will be sanctioned and unable to use NET for one calendar month per occurrence.

# Gas Cards

If you are a Medicaid recipient with a vehicle or have friends/family to take you to medical appointments, you may be eligible for gas cards to assist with the cost of travel to/from those appointments.

Contact the Office of Public Assistance with questions and/or to request a gas card at 513-732-7111.

Request must include:

- Name, SSN, Date of Birth
- Full Address/Zip Code
- Telephone Number
- Statement from provider on letterhead which includes Physician's Name, Full Address/Zip Code, Telephone Number and verification you traveled to/from a Medicaid reimbursable service
  - *if multiple locations, doctor must specify which location service was provided*
- Appointment Date/Time

Once your gas card has been processed and is ready for pick up, you will receive a call from our office. When you arrive, take a number in the lobby and wait. Once called, let the receptionist know you are picking up your gas card. You must present a photo ID.

Note: Please allow 2-3 weeks for gas cards to be processed. Wait time may be greater due to volume.