



Clermont County  
Department of Job and Family Services  
Public Assistance



Important Information

Call Customer Service Support Line (CSS)@ 1-844-640-6446

for SNAP/Medicaid/Med Renewal/Missed Review &  
Missed Intake

For case changes and to submit documents – upload your documents  
via the Self-Service Portal - <https://ssp.benefits.ohio.gov>

Questions about our Agency, hours, how to apply, etc. Call 513-732-7111

Check out our website @ [clermontpublicassistance.org](http://clermontpublicassistance.org) for instructions on how to complete  
your application, forms, community resources & and additional info and programs.

Please visit your local library to submit documents to our agency for Free!  
The library staff will be happy to assist you.

